



Wm. E. (BILL) HIGGINS  
JUDGE  
DIVISION VII

METROPOLITAN GENERAL SESSIONS COURT  
408 Second Avenue North, Suite 3130  
P.O. Box 196300  
Nashville, Tennessee 37219-6300  
(615) 862-8313  
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March 29, 2011

Tamara Ambar Losel, Executive Director  
Nashville Conflict Resolution Center  
4732 W. Longdale Drive  
Nashville, TN 37211

Dear Ms. Losel:

It is always a joy for me when I walk into the Courtroom and see your mediator present. During my opening announcements, I advise the litigants that these professional, effective and "free" mediators are very good at helping them reach a solution satisfactorily to both "sides" whereas, if I try the case, "you either win or lose and one of you will be glad and the other sad!"

My thanks to all of you for the outstanding and important service you provide our community.

Sincerely,

William E. Higgins

WEH/cnf